

Privacy Policy

At Cavanti, we are committed to protecting the privacy of visitors to our publically available websites, such as Cavanti.com and secure.cavanti.com, (the “Sites”), and that of our customers who use our products and services. (the “Service”). This Privacy Policy (“Policy”) explains how we collect and use visitors’ and customers’ information as part of our Site and our Service.

Information You Provide

When you purchase Cavanti’s application or services, register on the sites, or request support or information from Cavanti, we may ask you to provide personal information such as contact details or billing information. In this Policy, “personal information” means information or an information set provided by you that identifies or could be used by or on behalf of Cavanti to identify an individual, but not including encoded, anonymized, or publically-available data that has not been combined with non-public personal information.

The information Cavanti collects and uses is limited to the purpose for which customers engage Cavanti. When you register for the Service, we ask for information such as your name, address, phone number, e-mail address and credit card information. If you sign-up for the free trial account, you are not required to enter your credit card information unless you decide to continue with a paid plan. In order to best protect your security, Cavanti uses a third-party intermediary to manage credit card processing. This intermediary is not permitted to store, retain, or use your billing information, except for the sole purpose of credit card processing on Cavanti’s behalf.

Cavanti may use the personal information and other information we collect about your use of the Service to operate the Service and tailor it to your needs, for billing, identification and authentication, to contact you about your use of the Service, send you marketing materials (subject to your opt-out option), for research purposes, and to generally improve the content and functionality of the Service and the Site.

Cavanti may also share your personal information with its third-party vendors (such as its credit card processor) and hosting partners to provide the necessary hardware, software, networking, storage, and other services we use to operate the Service and maintain a quality user experience. Although Cavanti owns all rights to the software, code, databases, and other Service applications, you retain all rights to your data. Our service providers may not use your personal information for marketing purposes.

Cavanti stores and processes information on our servers in many countries around the world. We may store or process your information on a server located outside the country where you live.

When you contact Cavanti, we may keep a record of your communication to help solve any issues you might be facing.

Information we Collect

Cavanti may collect information in a number of ways. The information we gather is used to make our Products and services function, to enhance your user experience and to improve the overall quality of our service and support.

Cookies: A “cookie” is a small software file stored temporarily (session cookie) or placed on your computer’s hard drive (persistent cookie). Cookies don’t give us access to users’ computers, and the information we collect through cookies doesn’t include personal information.

We use cookies that are necessary to make the Product function, and that enhance your online experience. The cookies we use are:

1. **Essential cookies:** These cookies are critical to the functionality of our Site or Service. They are used for functions such as keeping a user securely logged in, provide functional navigation and run user sessions. These cookies are not persistent.
2. **Functional cookies:** These cookies track users’ activities on the Site, understand their preferences within the Site and improve their user experience. These cookies may or may not be persistent.

You can accept or decline the use of cookies through functionality built into your web browser. If you disable your web browser’s ability to accept cookies you still will be able to browse our Site, but our Services and Products may not perform correctly. To learn more how to control cookie settings through your browser:

Click [here](#) to learn more about the “Private Browsing” setting and cookie setting in FireFox;

Click [here](#) to learn more about “Incognito” and cookie setting in Chrome;

Click [here](#) to learn more about “InPrivate” and cookie setting in Internet Explorer; or Click

[here](#) to learn more about “Private Browsing” and cookie setting in Safari.

If you want to learn more about cookies, or how to control or delete them, please visit <http://www.aboutcookies.org> for detailed guidance.

Log Files: Cavanti gathers certain information automatically and stores it in log files. This information includes internet protocol addresses as well as browser, internet service provider, referring/exit pages, operating system, date/time stamp, and click stream data. Occasionally we may connect personal information to data gathered in our log files, as necessary to improve the Service to individual customers. Otherwise we mostly use this information with no connection to individual users, to analyze trends, administer the Site, or track usage of various features within the Site.

Local storage: We may collect and store information (including personal information) locally on your device using mechanisms such as browser web storage (including HTML 5) and application data caches.

Links to Other Sites

Our Sites and Products contain links to other websites that are not owned or controlled by Cavanti. Please be aware that we do not determine and we are not responsible for the privacy practices or content of such other sites. We encourage you to be aware when you leave our Site, and read the privacy statements of other websites linked to our Site. This Policy applies only to information collected by our Sites.

Information Sharing

Except as described in this Policy, Cavanti will not give, sell, rent or loan any personal information to any third party. We may disclose such information to respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims. We may also share such information if we believe it is necessary in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our Terms of Service, or as otherwise required by law. Cavanti may also provide non-personal, summary or group statistics about our customers, sales, traffic patterns, and related Site information to reputable third-party vendors, but these statistics will be anonymized and will include no personal information.

Protection of Information

Cavanti is committed to ensuring the security of your personal information. We take every precaution to protect the confidentiality and security of the personal information placed on the Sites or used within the Services, by employing technological, physical and administrative security safeguards, such as firewalls and carefully-developed security procedures. These technologies, procedures and other measures help ensure that your data is safe, secure, and only available to you and people you authorize.

Correcting, Updating and Deleting Your Information

Customers may update or change their registration information by editing their user record in the Settings section of the Product.

To update Billing Information, customers can navigate to the 'My Account' section of the product and enter in a new payment method.

Cavanti respects your right to be forgotten. To discontinue your account or have your registration information deleted, please email support@cavanti.com

To have information you maintained in the Services returned to you, select 'download my data' from the Home Page of the Product and download a copy of your data at any time.

Requests to access, change, or delete your information will be handled within 30 days.

Communication

If you would like to opt-out of getting communications from Cavanti, or change the way you receive communications from us, please contact us at privacy@cavanti.com.

Onwards Transfer

We may transfer personal information to our third-party vendors that help us provide the Service, subject to appropriate confidentiality restrictions. Such transfers are limited to the purposes for which personal data has been transferred to us from our customers. Transfers to subsequent third parties are covered by the provisions in this Policy regarding notice, choice, right to be forgotten, and the service agreements with our customers. Otherwise We may also share personal information as is required or permitted by law.

Security

Transmissions over the Internet are never 100% secure or error-free. However, we take reasonable steps to protect your personal information from loss, misuse, and unauthorized access, disclosure, alteration, and destruction.

In the very unlikely event that a reportable data breach occurs, we will notify you within 72 hours of Cavanti becoming aware of such a breach.

Data Retention

Cavanti will retain personal information we process on behalf of our customers for as long as needed to provide Service to our customers, subject to our compliance with this Policy. We retain and use this personal information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Cavanti will retain the data you entered and maintained in the Product for a period of 90 days after the lapse of an active subscription or trial period. You may re-subscribe to your account at any time during this 90 period to have your data will be reinstated to you. After 90 days your data may be removed from our servers.

Enforcement

We regularly review our compliance with our Privacy Policy. When we receive formal written complaints, we will contact the person who made the complaint to follow up. We work with the appropriate regulatory authorities, including local data protection authorities, to resolve any complaints regarding the transfer of personal data that we cannot resolve with our users directly.

Changes to the Privacy Policy

If We make any material changes to this Policy We will notify You by email or by posting a prominent notice on the Site prior to the change becoming effective. We encourage You to periodically review this page for the latest information on our privacy practices. Your continued use of the Site or Service constitutes your agreement to be bound by such changes to this Policy. Your

only remedy, if you do not accept the terms of this Policy, is to discontinue use of the Site and Service.

Business Transactions

Cavanti may assign or transfer this Policy, and your user account and related information and data, to any person or entity that acquires or is merged with Cavanti.

Terms of Service

When you access and use the Service, You are subject to the [Cavanti Terms of Service](#).

Contact Us

If you have questions regarding this Policy or about the privacy practices of Cavanti, please contact us by email at privacy@cavanti.com, or at:

Cavanti Corporation
Attn: Chief Privacy Officer
305 Vineyard Town Center #170
Morgan Hill, CA, 95020